



## Contact Information

**KERN LEGACY Share Select** Member Services  
(661) 868-3280 or toll-free (855) 308-5547

### Option 2 for Providers

#### Option 1: Claims

Speak to a Representative from our Claims Administrator to check eligibility, benefits, and claims status.

Mail Claims to:  
HealthEdge Administrators  
PO Box 11210  
Bakersfield CA 93389-1210

For Electronic Claims Submission:  
Payer ID #89890

#### Option 2: Authorizations

Speak to a Representative from our Medical Management team, Clinix HealthCare to check status of your requests, denials, patient care, or to make a modification to an existing authorization (such as a code change or extension of approval).

#### Option 3: Provider Portal

You will be directed to Clinix Healthcare for assistance with the Provider Portal.

#### Option 4: Medication Questions

You will be directed to CVS Caremark to assist you with formulary questions and the medication Prior Authorization process.

#### Option 5: Contracting

Speak to a Provider Relations specialist about your contract or becoming a contracted provider.

The Kern Health Care Network (KHCN) maintains **KERN LEGACY Share Select** contracts. Not all providers contracted with KHCN are included in **KERN LEGACY Share Select**. Please see the **KERN LEGACY Share Select** Provider Directory located on this website.